



 [thameswater.co.uk](https://www.thameswater.co.uk)

 **0800 316 9800**

Our lines are always open

Notice of work

19 March 2018

Dear Resident

We are writing to inform you of work we are carrying out on our assets near the North Weylands Industrial Estate in Walton On Thames and at Esher Sewage treatments works nearby.

What we are doing

Following a collapse of a gravity sewer, on the late evening of 15 March 2018, emergency works have been ongoing to make the repairs needed on our assets. This work is primarily in the area of the industrial estate and at the treatments works and we wanted to let you know as our local customers.

There are no interruptions to the water supply and the wastewater service we provide in the area and there will be temporary tankering in place over the next few days, possibly during the night at times. We are running initial investigations and tests to determine any additional requirements needed for the site and depending on our findings, we may need to continue with further work within the area.

While we're working nearby we'll try to keep noise and our vehicle movements to a minimum. As mentioned above, there will be no direct impact to the water and wastewater services we provide to your property however we are more than happy to discuss anything that is unclear. We'd like to thank you in advance for your patience and understanding in this matter.

Find out more

If you have any questions and need to talk to us about this, please contact our 24 hour Customer Contact Centre on **0800 316 9800**. Please quote your address and the reference number **0022/51WLHL**.

Yours faithfully

Thames Water